



INTERRUPTION TO DRINKING WATER SUPPLY

Dear Householder

As part of a program to improve our service to customers and the quality of the water supply, Balranald Shire Council has engaged contractors to install and repair valves on the **DRINKING** water mains in your area.

This will result in short interruptions to the Drinking water supply at your property over the next two (2) weeks beginning on **Thursday 16th May through to Friday 25th May 2019**, between the hours of **9.00am to 4.00pm**.

Not all properties will be affected at the same time and each interruption is not expected to last more than **2 hours**.

Our contractor plans to work in the following areas,

Thursday 16th May in the Central area bounded by Church, Moa, Turandurey and Mayall Streets,

Friday 17th May in the Eastern area bounded by We, Court, McCabe and Mungo Streets,

Monday 20th May in the Western area bounded by Piper, Market, Moa and O'Conner Streets.

The program however is dependent on weather and amount of work required at each location and some areas may extend to other areas and days.

The Raw Water System to your Property will not be affected.

Please note the whole of Balranald will be affected on Thursday 16th May between the hours of 2.00pm to 4.00pm

What if I am elderly, have health concerns or other special requirements?

For special needs customers or for customers whose circumstances require continuous supply of drinking water, please contact:

Balranald Shire Council - 03 5020 1300

How will I get water for my house during that day?

Prior to the interruption, you should store sufficient drinking water for the duration of the outage which is not expected to last more than indicated above. If for any reason you find yourself in urgent need, please call the Shire on 0350201300.

What do I need to do before the interruption to water supply?

To prevent any risk to your hot water system and any other water-using appliance, **PLEASE TURN OFF YOUR DRINKING WATER STOP TAP AT THE WATER METER(S)** prior to the time indicated and leave it off until the water supply is restored. This will prevent any discoloured water from entering your internal service.

DURING INTERRUPTION

DO NOT operate any taps or water-using appliances between the hours stated on this notice. If a tap is inadvertently opened, please turn it off promptly.

What do I do when the water is restored?

Turn on the tap controlling the supply at the meter and run a household tap until the water is clear. Then run a small quantity of water from all drinking water taps on your property until there is a continuous clear flow from each one.

Do not use a washing machine or water using appliance until the water is running clear and free from air. Failing to wait for clear water may result in stained and dirty washing, or damaged appliances and plumbing fixtures.

How can I get more information on what is happening or what to do?

If you require more information, please contact the Balranald Shire Council on 03 50 201 300

Balranald Shire Council thanks customers for their cooperation during this work and apologises for any inconvenience.