



UPDATE:

INTERRUPTION TO DRINKING WATER SUPPLY in EUSTON

Dear Residents

As part of a program to improve our service to customers and the quality of the water supply, Balranald Shire Council has engaged contractors to install and repair valves on the **Drinking** water mains in your area.

On Wednesday 12th June 2019, ALL the Euston township will have their water supply interrupted for the two hours between 9:00am and 11:00am

The Raw Water System to your Property will not be affected.

What if I am elderly, have health concerns or other special requirements?

For special needs customers or for customers whose circumstances require continuous supply of drinking water, please contact:

**Balranald Shire Council
03 5020 1300**

How will I get water for my house during that day?

Prior to the interruption, you should store sufficient drinking water for the duration of the outage which is not expected to last more than indicated above. If for any reason you find yourself in urgent need, please call the phone numbers indicated at the end of this letter.

What do I need to do before the interruption to water supply?

To prevent any risk to your hot water system and any other water-using appliance, **PLEASE TURN OFF YOUR DRINKING WATER STOP TAP AT THE WATER METER(S)** prior to the time indicated and leave it off until the water supply is restored. This will prevent any discoloured water from entering your internal service.

DURING INTERRUPTION

DO NOT operate any taps or water-using appliances between the hours stated on this notice. If a tap is inadvertently opened, please turn it off promptly.

What do I do when the water is restored?

Turn on the tap controlling the supply at the meter and run a household tap until the water is clear. Then run a small quantity of water from all drinking water taps on your property until there is a continuous clear flow from each one.

Do not use a washing machine or water using appliance until the water is running clear and free from air. Failing to wait for clear water may result in stained and dirty washing, or damaged appliances and plumbing fixtures.

How can I get more information on what is happening or what to do?

If you require more information, please contact

Balranald Shire Council
03 5020 1300

Balranald Shire Council thanks customers for their cooperation during this work and apologises for any inconvenience.

Kind regards

General Manager

Balranald Shire Council