

FROM THE ADMINISTRATOR Next Ordinary Meeting of Council: 5pm, 16 June 2020

COMMUNITY CONFIDENCE & SATISFACTION SURVEY In the last Newsletter I mentioned that the Community Satisfaction Survey had been completed to measure the current level of community confidence and satisfaction with Council. A random sample of residents was contacted by telephone by the survey firm and asked a series of questions. The residents who were contacted provided feedback on their satisfaction and confidence levels. A report on the survey outcomes was received from the researchers last week and is available on Council's website now. The survey outcomes will inform future Council initiatives and enable us to compare our performance with future survey outcomes to determine if it is improving.

ADVISORY COMMITTEES **FRAMEWORK REVIEW** The advisory committees framework is currently being reviewed to better align committees with our Community Strategic Plan. The COVID-19 Public Health Order which limits public gatherings has caused us to be creative in the way we have communicated with you about this recently. Because we couldn't gather in person, we used Facebook webcasts and Zoom instead and I was able to observe these workshops. A big "Thank You" to our facilitator, Rachel Williams and to those of you who participated in these, providing useful ideas and feedback. A draft advisory committee framework was subsequently adopted for public exhibition at the May Council meeting. It is available now on Council's website and will be finalized at the June Council meeting. Your final input would be appreciated during the exhibition period. Expressions of interest will then be sought from our residents to become Advisory Committee members.

D R A F T B U D G E T F Y 2 0 2 0 - 2 1

A draft of the 2020-21 Operational Plan and Revenue Policy including the Budget will be considered at a Council meeting to be held on 26 May before going on public exhibition for comment. The documents can be viewed on Council's website and your comments would be appreciated. A series of public workshops are scheduled to be held in the first week of June in which face to face forums will be held in Clare, Euston and Balranald townships. These are to engage on any budget matters you may wish to raise and I would appreciate maximum participation in this.

Due to current COVID-19 restrictions these forums be limited to will maximum o f ten participants per session, staff. including manage this, we will be breaking the sessions up into the below schedule, and bookings will be required to participate.



Please phone the office without delay to register your attendance.

Workshop Schedule

Tuesday 2 June
Balranald
@ Council Chambers
Session A 9am-10am
Session B 11am-12pm
Session C 2pm-3pm
Session D 4pm-5pm

Wednesday 3 June
Euston
@ Court House
Session A 1pm-2pm
Session B 3pm-4pm
Thursday 4 June
Clare

@ Clare School

Session A 4pm - 5pm

TOWARDS SOUND FINANCIAL MANAGEMENT

Last October, the New South Wales Office of Local Government drew Council's attention to its apparent failure to follow the principles of sound financial management identified in Section 8B of the Local Government Act 1993. By late January 2020, when Council found itself under administration, the had not been rectified. Ultimate situation responsibility for restoring sound financial management arrangements at Council lies with me as Administrator. A change in Council's approach to financial management is required and I want to keep the community progressively informed as steps are taken to achieve it.

Council is subject to the Local Government Act, 1993 (the Act). Section 8B of the Act provides:

"8B Principles of sound financial management

The following principles of sound financial management apply to councils--

(a) Council spending should be responsible and sustainable, aligning general revenue and expenses.

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- (b) Councils should invest in responsible and sustainable infrastructure for the benefit of the local community.
- (c) Councils should have effective financial and asset management, including sound policies and processes for the following--
 - (i) performance management and reporting,
 - (ii) asset maintenance and enhancement,
 - (iii) funding decisions,
 - (iv) risk management practices.
- (d) Councils should have regard to achieving intergenerational equity, including ensuring the following--
- (i) policy decisions are made after considering their financial effects on future generations,
- (ii) the current generation funds the cost of its services."

The specific areas of concern about Council's financial management mentioned by the Office of Local Government were:

- 1. Making changes to the 2019-20 business rate and sewer charges that ignored the substantial work undertaken in developing the 2019-20 revenue policy and proposed rating structure;
- 2. Apparently "inequitably" reducing the rates payable by the gypsum mine/s and increasing other business categories;
- 3. The need to actively renew expired leases/ licences including those for the Football Club grounds and facilities;
- 4. The need to ensure that the Football Club is required to pay market rent as determined in the expired lease/licence in the interim, until a new arrangements have been finalised, and to ensure that the rent is paid accordingly, that this is transparent and delivers the best community value; and
- 5. The need to ensure that the charges identified in the lease to the gypsum mines/s and the relevant development approval are levied, including road restoration charges.

I should mention that in appropriate circumstances in determining rents, Council has a discretion to allow a rental rebate to a "charitable" or "non-profit" organisation. The amount of any rebate would normally reflect both the lessee's contribution to the community and its capacity to pay.

Regarding the sewerage charges, a resolution was adopted at the April Council meeting requiring a financial model of the draft non-residential sewerage charges comparing the current framework with an option to adhere to the two-part usage and access charge format referred to in the Best-Practice Management Water Supply and Sewerage Guidelines (and any other suitable option) to be provided when the Draft 2020-21 Revenue Policy is

presented to Council for consideration. At the May Council meeting, that model was considered with a view to determining an appropriate basis for making non-residential sewerage charges to be included in the Draft 2020-21 Revenue Policy that will be on exhibition for public comment from 26 May available on Council's website.

To remedy the Office of Local Government's concerns outlined above, at the May Council meeting, Council resolved:

"That in response to the matters raised in the Office of Local Government's letter to Council dated 24 October 2019:

- Council will adhere to the principles of sound financial management laid down in Section 8B of the Local Government Act 1993 in all its affairs.
- 2. The Draft 2020-21 Operational Plan and 2020-21 Revenue Policy is to be prepared by the General Manager on the basis referred to in "1" above;
- 3. All expired leases/licences on Council property, including mines, and public recreation reserves where Council is the Trustee, be reviewed expeditiously to ensure they are actively renewed or replaced with each lessee to be required to pay market rent as determined in the expired lease(s) in the interim, until a new lease has been finalised;
- 4. All future leases/licences incorporate a fair market rent. In appropriate circumstances, the lease may also incorporate a rent rebate reflecting the level of community contribution performed by the lessee and its financial capacity;
- 5. Council ensure that the rent is paid in accordance with the terms of each lease, that this is transparent, and delivers the best community value;
- 6. The rents, Council charges, and any charges for other services provided for in each lease be actively levied and recovered;
- 7. The charges identified in the (Crown) lease to the gypsum mine/s and the development approval be levied and recovered, including relevant road restoration charges;
- 8. COVID-19 hardship arrangements be temporarily applied to recovering lease debts where individual circumstances warrant this;
- 9. Each lessee be notified of this decision and the process that Council will now follow to implement this decision pertaining to their lease; and
- 10. The Office of Local Government be notified of this decision."

Mike Colreavy ADMINISTRATOR

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From the Youth Mayor

Hello everyone!

I would like to encourage yet again that social/physical distancing methods are maintained, let's keep the Balranald Shire a COVID free place! If you are showing any symptoms of Covid-19, please come forward and get tested! Don't be the one to put the entire community at risk!

I am sure everyone is settling back into school by now, with the new return to school programme, I am sure some parents will be relieved to see their kids returning so soon!

The NSW state government has of course released a 5-phase plan to return students to school, here are some of the details in brief-

Phase 0- Online learning, no structured classes.

Phase 1- Return to school one day a week, with extreme social distancing measures enforced. Use online resources where possible

Phase 2- Return to school 2 days a week, with social distancing measures.

Phase 3- Return to school full time, with social distancing where possible.

Phase 4- Return to school full time with no social restrictions.

From what I'm hearing, we are hopefully going to progress through to stage 3 by early term 3!

There is a new Facebook sensation known as the Bin Isolation Outing! A group with the ideal to put a positive outlook on everyone's face, and keep people feeling bright while in quarantine life. Jump on Facebook and watch a few videos to brighten up your day!

Speaking of Facebook; our Youth Council is actively working on our Facebook page, unfortunately due to some difficulties with the current situation, we have of course had to delay progress. We are hoping to be able to update you within the next few weeks on our progress!

On Tuesday, April 28, the youth council held its April ordinary meeting via a zoom conference. I was very pleased with the results of our meeting, and I would like to thank the members who participated in the conference, we are trying our best to remain as productive as we can, while we are enduring this situation.

We are continuing delays on our logo competition indefinitely, as much as we are disappointed with this, we cannot risk the safety of our community through attending events to judge a competition. As soon as we are able to get back together, we will do our best to get out the results and announce a winner! Remember the winner will receive a mystery prize!

Recently, we have been given the opportunity to apply for grant funding of up to \$10,000, through the ABC Heywire programme. I have, over the past few weeks, been sending out surveys to gather a general consensus, as to what our young population would like us to do with this funding. I can't wait to find out their responses!

What to get up to during your quarantine free time; in my last report, I included some interesting activities to get up to during quarantine, so here goes round two!

Idea 1- Polish up on some cooking skills! Try baking some cakes, and explore all different methods and recipes (like lemon cakes, cheesecakes, etc.)

Idea 2- Paint a little bit! Paint about Balranald, like what you would see here (e.g. the sunset, the animals, trucks going down the main street, you get the idea!), post them on Facebook with #MyBalranaldYouthCouncilQuarantineLife, we would love to see them! Just a hint, this may be used for future reference!

Idea 3- Write a story or a poem! Create something interesting about Balranald, and its history. If you wish, post them on Facebook, with the same hashtag as the painting!

Remember to keep safe, stay clean, and if you're unwell, get tested. Together let's keep the Balranald Shire COVID-19 free!

On behalf of the Youth Council, best wishes and stay safe! Jackson Bialobrzeski Youth Council Mayor Balranald Shire Youth Council

Council Notices

Bidgee Haven Entry Restrictions - Protecting our Residents

From 1 May 2020, only visitors who have had their influenza vaccination (flu shot) will be permitted entry to Bidgee Haven.

This measure is in compliance with Government requirements and is in place to protect our residents. Documentation will be required for evidence of vaccination and we thank you in advance for your cooperation.

For more information regarding the Federal response to COVID19 please visit https://www.health.gov.au/



As always, we ask that if you have any symptoms of illness you please postpone your visit until you are well.

Council Office Re-opening - 1 June 2020

Council is undertaking preparation for reopening next Monday (1 June 2020). Per the directives of the Office of Local Government, Council is required to implement safety measures, including the installation of 'sneeze guard' barriers, prior to reopening to community. These safety measures are to ensure the wellbeing of customers and staff alike.

Other measures will include limiting the number of people allowed in the Service NSW agency space at one time, and Social Distancing will be required by those queing in the foyer.

Council thanks you for your cooperation and patience as we all adjust to the 'new normal' and reminds all visitors to our Office that abuse of Council staff will not be tolerated.

Council reopening 8.30am Monday 1 June 2020.

Service NSW reopening 9.30am Tuesday 2 June 2020.

Community Survey - Balranald Advisory Committees

Council Appointed Advisory Committees:

EXECUTIVE OF CHAIRS

Euston Progressive

Balranald Beautification Committee

Business, Industry & Tourism (Culture & Heritage)

Ageing Well, Aged Care & Facilities

Access, Inclusion & Well-being

Youth Council

Balranald Shire Council is reviewing the structure of our Advisory Committees. The new proposed structure is pictured at left and the full draft proposal is currently on display on our website.

Big thanks to everybody who participated in the recent e-workshops. Video replay of these is available on our Facebook, and the presentations are available on our website.

To be sure we have all the Advisory Committees we need to provide guidance as we work to make our Shire the best it can be, we are asking for your help in reviewing their structure.

Please take the time to complete the ten minute online survey before 30 June. The link is on our Facebook page, or can be copied from here: https://www.surveymonkey.com/r/7MVFTXN

Alternatively, a paper version survey is attached at the back of this newsletter. Please only complete the survey once - either online or in paper form - to help ensure our survey results are fair and representative of our whole community.

If you complete the paper copy, please either post it back so as to arrive at Council no later than 30 June 2020. or drop it in at one of our collection points: Euston Post Office, Balranald Post Office or Council Office (following reopening).

Community Notices

What's Happening at Balranald Club - May 2020

We hope all our members and their families are keeping well and following all the current guidelines.

Availability of meals at your local club. Commencing Tuesday 21st April our contract caterer began offering a new menu available every day from 5-7:30pm for take-away service only.

This menu is posted on our website http://www.balranaldclub.com.au/ or on our Facebook page http://www.facebook.com/clubbalranald It can also be found on our front door at the Club.

Also, remember that we are also offering take-away package sales from the bar. You can purchase this at time of collecting meal or come in for that alone between 5 & 7:30pm each day. Again, this service is only for members at this stage and membership card must be shown.

All entry/pickup will be through the Club main entry doors. Please remember Card Payment only. No Cash.

Gambling Help

Robinvale District Health Services provides a Gambling Help Counselling Service that is available for Balranald Residents.

The following are Services Available:

- Gambling Help Therapeutic counselling
- Gambling Harm awareness and Education
- Self-exclusion from Gambling sites
- Referral to Financial Counselling
- Referral to other services as required
- Gambling Help Library, books and DVDs available for borrowing

The Gambling Help Counsellor outreaches to Balranald on Fridays.

Our intake phone number is 03 5051 8160

Referrals can also be sent via email: gamblinghelp@rdhs.com.au



Hand-washing technique with soap and water





Is this the real life? Is this just fantasy?



Caught in a landslide, no escape from reality



Open your eyes, look up to the skies and see



I'm just a poor boy, I need no sympathy



Because I'm easy come, easy go, little high, little low



Any way the wind blows doesn't really matter to me, to me



Mama, just killed a man



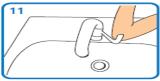
Put a gun against his head, pulled my trigger, now he's dead



Mama, life had just begun



But now I've gone and thrown it all away



Mama, ooh, didn't mean to make you cry



If I'm not back again this time tomorrow



Carry on, carry on as if nothing really matters

Create your own https://washyourlyrics.com

New website connects rural men to mental health support

'You Got This Mate'

<u>RAMHP</u> are pleased to announce the official launch of a new men's website which helps rural men reach their best possible mental health.

Like many of us, the RAMHP team saw that many men in the bush who weren't doing well were also not reaching out for help to keep themselves strong and well. In response, the RAMHP team worked with rural men to build **You Got This Mate**.

You Got This Mate provides men with practical tips and information about *how* and *when* to take action when it comes to their mental health.

Featuring an interactive quiz and videos of men sharing their stories about their own journey and struggles with mental health, You Got This Mate also connects men to the best possible care in their local area. There's also some great information for friends or family members who may be worried about someone and aren't sure how to help.

Like all RAMHP products, information presented on the website is evidence-based, developed with the Research Team of RAMHP's lead organisation, the Centre for Rural and Remote Mental Health.

Please take a moment to visit <u>YouGotThisMate.com.au</u>. It only takes a second to share it or pass it on to a mate too.

You got this mate... and RAMHP's here to help.



DOMESTIC FIREWOOD PERMITS – YANGA NATIONAL PARK

Permits are available from 1st May until 30th September 2020 for domestic firewood collection on Yanga National Park. The available firewood is from a single collection point and consists of redgum milled timber offcuts (sleeper backs).

Permits cost \$25/tonne or \$12.50/tonne for pensioner concession with a limit of 6 tonne per household per year.

Permits are only available to residents of Balranald and Murray Rivers Shires.

PLEASE NOTE: DUE TO THE COVID-19 PUBLIC HEALTH ORDERS APPLICATIONS AND PERMITS WILL BE PROCESSED BY EMAIL FROM THE NPWS BURONGA OFFICE.

For more information or permit applications please call the Yanga park office on 03 5020 1764 or email npws.lowerdarling@environment.nsw.gov.au





NSW Government COVID-19 Response

From Friday 15 May, the following activities will be allowed in NSW:

- Outdoor gatherings of up to 10 people
- Cafes and restaurants can seat 10 patrons at any one time
- Households can have up to 5 visitors at any one time
- Weddings can have up to 10 guests
- Indoor funerals can have up to 20 mourners, outdoor funerals up to 30
- Religious gatherings and places of worship can have up to 10 worshippers
- Outdoor equipment can be used with caution
- Outdoor pools can open with restrictions



Help Stop the Spread of COVID-19

To protect yourself and your community you must continue to:

- Keep a safe physical distance from others
- · Wash your hands thoroughly and often
- Watch out for any symptoms of COVID-19

These things are more important than ever as rules are relaxed.

Come forward and get tested even if you only have mild symptoms!

Contact your AMS, GP or hospital to find the nearest testing clinic.

For the latest information on COVID-19 visit nsw.gov.au or call the National Coronavirus Helpline on 1800 020 080 #keepourmobsafe



Restrictions are easing but physical distancing and good hygiene must still be maintained.

For the latest updates and well as FAQs, please visit: https://www.nsw.gov.au/covid-19/what-you-can-and-cant-do-under-rules You can also follow the NSW Government and NSW Health on Facebook, use the follow settings to customize priority in your news feed and notifications raised.

Scope of testing.

NSW Health are asking that anyone with symptoms, even mild, to come forward and get tested. You can help stop the spread of COVID-19 in the community. Symptoms of COVID-19 include fever, cough, sore/scratchy throat and shortness of breath. Make sure you call ahead to your local health service to check the current process for coming in to get tested. You can also contact the national Coronavirus Health Information Line for advice on 1800 020 080. If you require translating or interpreting services, call 131 450.

Scam Alert

Beware of a phishing scam pretending to be from the Australian Government Department of Health claiming that you must submit to COVID-19 testing. If you receive it – don't click on any links or open any attachments. Delete immediately. Visit https://www.scamwatch.gov.au/ for more info on the current COVID-19 scams.

Other resources to be aware of

If you're a senior or carer with questions about COVID-19, or just want someone to chat to, call the Older Australians COVID-19 Support Line on 1800 171 866.

Looking after your mental health as the pandemic unfolds is just as important as protecting your physical health. A new 24/7 support service specifically designed to help people through the COVID-19 pandemic is now available free of charge to all Australians.

The Coronavirus Mental Wellbeing Support Service has been developed by Beyond Blue to address the growing mental health impact of the pandemic, including fear about the virus, financial stress, family stress, anxiety and loneliness.

To seek support visit https://coronavirus.beyondblue.org.au/ or phone 1800 512 348.



Contact Council

Street Address 70 Market Street BALRANALD

Postal Address PO Box 120 BALRANALD NSW 2715 **Opening Hours** 8.30am to 5pm, Monday to Friday

Phone 03 5020 1300

After Hours (Emergencies) 0418 322 902

Email council@balranald.nsw.gov.au

Website balranald.nsw.gov.au

Balranald Shire Council

🍼 @balranaldshire

Other Council Services

Balranald Library - M/F - 9am - 5.30pm, W 9.30am-5.30pm (closed for lunch 12pm-1pm)
Balranald Landfill - T/T 4pm - 6pm, Sat 10am-1pm, Sun 10am-3pm Euston Landfill - T/T 1pm-6pm, Sun 9am-3pm

Currently on Exhibition

Draft Documents

For most current list and full details please visit http://www.balranald.nsw.gov.au/ council-documents/exhibition-of-draft-documents/

Council currently has two documents on display for public comment:

Draft Hardship Policy

Community Advisory Committee Structure

Development Applications

For most current list and full details please visit http://www.balranald.nsw.gov.au/ environment-and-planning/developments-on-exhibition/

View this document in colour online!

http://www.balranald.nsw.gov.au/notice-board/general-notices/

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Community Survey



Balranald Shire Council - Advisory Committees

Balranald Shire Council is reviewing the structure of their Advisory Committees.

Advisory Committees are important volunteer groups which support Council by providing community knowledge, voice and action to Council within a range of key focus areas. A key role of Advisory Committees is to make recommendations to Council on Council decisions and undertake volunteer activities within those focus areas.

Whilst under administration (and without Councillors as elected representatives) Advisory Committees will be Balranald Shire Council's most sustained, regular and formal way of hearing from, and being guided by, the Shire community - YOU.

Currently Advisory Committees include: Youth Council, Balranald Beautification, Balranald Tourism, Euston Beautification and Tourism, Cultural Advisory Committee, Community Safety, Australia Day Advisory Committee and the Balranald Retirement Hostel Advisory Committee. These Committees and their members are very important to us and we want to be sure the best possible structure exists moving forwards.

To be sure we have all the Advisory Committees we need to support and inform us as we all work to make our Shire and communities the best they can be for all residents we are asking for your help in reviewing their structure.

Advisory Committees are 'Your voice to Council' now and into the future!

| 1. I live in (or closest to) the community/area of (please select one) | | |
|--|--|--|
| | Balranald | |
| | Euston | |
| | ○ Kyalite | |
| | ○ Hatfield | |
| | O Penarie | |
| | ○ Clare | |
| | Oxley | |
| | ○ I live ouside the Balranald Shire area | |
| | Other (please specify) | |

| * 2. I live (please select one)_ |
|--|
| ○ In a town |
| On a farm |
| Other (please specify) |
| |
| 3. What is your gender? |
| ○ Male |
| ○ Female |
| O Non-binary |
| 4. What is your age? |
| O Under 18 |
| <u> </u> |
| O 25-34 |
| O 35-44 |
| O 45-54 |
| O 55-64 |
| ○ 65+ |
| * 5. Please select the position which best applies to you_ |
| ○ I'm currently a member of a Balranald Shire Council Advisory Committee |
| O I've been a member of a Balranald Shire Council Advisory Committee in the past |
| I've never been a member of a Balranald Shire Council Advisory Committee |

| 6. To create a | a community v | you want to | live, work and | relax in, | please | rank the |
|----------------|---------------|-------------|----------------|-----------|--------|----------|
| following (pl | ease number | 1 - 10) | | | | |

| Disability Access a | | | | | | | | |
|---|---|---|--|--|--|--|--|--|
| Education, Training | Education, Training and Career Development | | | | | | | |
| Business and Indus | Business and Industry Development & Investment Attraction | | | | | | | |
| Community Buildin | Community Buildings and amenities | | | | | | | |
| Parks & Reserves, F | Parks & Reserves, Recreation & Sports spaces | | | | | | | |
| Culture & Heritage | Culture & Heritage | | | | | | | |
| Youth services, eve | | | | | | | | |
| Ageing well and age | ed services, ever | nts and facilites | | | | | | |
| Housing and reside | ntial developme | ent | | | | | | |
| Community precind | | | | | | | | |
| | | | | | | | | |
| Shire community told u on – from this the follov | is about the areas wing categories w | events held on the 6 th they felt the new Advistere formed. Please tell to | sory Committee str us how important y | ructure should focus rou think each | | | | |
| Shire community told u on – from this the follov category is | is about the areas | s they felt the new Advis | sory Committee str | ucture should focus | | | | |
| Shire community told u on – from this the follov | is about the areas wing categories w | s they felt the new Advis ere formed. Please tell | sory Committee str us how important y | ructure should focus rou think each | | | | |
| Shire community told u on – from this the follow category is Youth Council Growing Business, Industry, Tourism | is about the areas wing categories w | s they felt the new Advis ere formed. Please tell | sory Committee str us how important y | ructure should focus rou think each | | | | |
| Shire community told u on – from this the follow category is Youth Council Growing Business, Industry, Tourism (Culture & Heritage) Strengthening Community Access, Inclusion & Well- | is about the areas wing categories w | s they felt the new Advis ere formed. Please tell | sory Committee str us how important y | ructure should focus rou think each | | | | |
| Shire community told u on – from this the follow category is Youth Council Growing Business, Industry, Tourism (Culture & Heritage) Strengthening Community Access, Inclusion & Well- Being Ageing Well, Aged | is about the areas wing categories w | s they felt the new Advis ere formed. Please tell | sory Committee str us how important y | ructure should focus rou think each | | | | |
| Shire community told u on – from this the follow category is Youth Council Growing Business, Industry, Tourism (Culture & Heritage) Strengthening Community Access, Inclusion & Well- Being Ageing Well, Aged Care and Facilities Beautification | is about the areas wing categories w | s they felt the new Advis ere formed. Please tell | sory Committee str us how important y | ructure should focus rou think each | | | | |

| 8. What would you change about these categories (for example: would you add a group, remove one, change the name)? |
|--|
| 9. Do you have any final comments about the Balranald Shire Council's Advisory Committees? |
| 10. If you are interested in becoming a member of one of the New Advisory Com- mittees and would like to be contacted when Expressions of Interest are advertised please leave your name and details below: |
| Name: |
| Email: |
| Phone: |
| Postal Address: |
| 11. Please add any final thoughts about how Council and community can communicate better |
| |